



Cleaning & Maintenance Guide

General Notes

- Benchmark Stone Products thin veneer requires minimal maintenance under normal conditions.
- Do **not** use acid-based cleaners, harsh chemicals, or pressure washers, as they may damage the surface.
- Always test cleaning methods in an inconspicuous area first.

Routine Cleaning

- Rinse surface with clean water to remove loose dirt and dust.
- Use a soft bristle brush with a mild detergent (pH neutral, non-acidic) diluted in water.
- Rinse thoroughly with clean water to remove all soap residue.

Stain Removal

• Efflorescence (white powdery deposits):

Brush dry surface with a stiff bristle (non-metal) brush. Avoid water during brushing, as it may dissolve salts back into the stone. Efflorescence often diminishes naturally over time.

• Oil or Grease:

Use a mild degreaser or household dish soap diluted in warm water. Gently scrub with a soft bristle brush. Rinse thoroughly.

• Moss or Algae:

Use a gentle, commercially available masonry or stone cleaner that is non-acidic and designed for biological growth removal. Follow manufacturer's instructions carefully. Rinse thoroughly with clean water.

Things to Avoid

- No acid cleaners (muriatic or other acidic solutions).
- No wire brushes or metal tools.

- No sealers unless specifically recommended by the project architect or designer. Benchmark Stone does not require sealing under normal use.
- No high-pressure washing – can dislodge or damage stone surfaces.

Protective Maintenance

- Inspect annually for any mortar joint cracks or separations and repair with a compatible mortar.
- Where landscaping or irrigation is present, adjust sprinklers to avoid constant water exposure.
- Promptly clean organic matter (leaves, dirt, mulch stains) to prevent discoloration.

Warranty Note

- Improper cleaning methods may void your Benchmark Stone Products warranty. For questions, please contact Benchmark Stone Technical Services.